

## **PAYMENT AND CANCELLATION CONDITIONS**

### **PAYMENTS**

#### ***Individual reservations (less than 10 people):***

- It has to be paid the 30% of the reservation at the moment you confirm it.
- The remaining 70% will be paid at the youth hostel.

#### ***Reservations for groups (more than 10 people):***

- It has to be paid the 50% of the reservation at the moment you confirm it.
- The remaining 50% will be paid at the youth hostel.
- Tourist services (guided visits, adventure sports...) have to be totally paid 15 days before you arrive.

### **CANCELLATIONS**

#### ***Individual reservations:***

- If you make the cancellation 10 days before you arrive, you will lose the 15% of the whole reservation.
- If you make it less than 10 days before you arrive, you will lose the 30% of the whole reservation.

#### ***Reservations for groups:***

- If you make the cancellation 2 months before you arrive, you will lose the 5% of the whole reservation.
- If you make it 1 month before you arrive, you will lose the 15% of the whole reservation.
- If you make it 15 days before you arrive, you will lose the 30% of the whole reservation.
- If you make them between 10 and 2 days before you arrive, you will lose the 50% of the whole reservation.
- If you make them in less than 2 days before you arrive, you will lose the 100% of the whole reservation.

It will affect the same whether the cancellations are about number of beds or change of services.